Community Impact Report
July 1, 2018 - June 30, 2019

STOPPING HOMELESSNESS BEFORE IT STARTS
A year of achievements.

6,240
Total number of neighbors served
20% increase compared to 5,169 in FY ‘18

$157,972
Provided in rent, utility, and move-in assistance
27% increase compared to $124,869 in FY ‘18

1,662
Neighbors served by the Clothesline
14% increase compared to 1,454 in FY ‘18

3,019
Hotline callers assisted
15% increase compared to 2,629 in FY ‘18

7,900
Total bus tickets distributed
28% increase compared to 6,160 in FY ‘18

Over 70
Volunteers

2,237
Hours donated

$56,887
Value of hours donated

What our neighbors say about us.

I received the assistance that I needed in a timely manner and the person that helped me was so supportive of my needs. – Alexandra

[WSH] kept me from becoming homeless. – Mary Anne

WSH literally saved my home. – Naomi

I was able to keep my housing when WSH helped me with one month rent. – Nadine

My family was able to take showers. – Jamie

I was able to take the bus to a very important appointment without having to worry about transport fare. – Assad

Note: Names have been changed for anonymity
From our Executive Director

Dear Neighbors,

We had quite a year! During the last year we saw some major legislative wins and you all stepped up over and over with your time and money. This was also our first full year being able to assist with move-in costs; 56 individuals/families were able to secure housing in the West Seattle & White Center neighborhoods.

With your support, 100% of eligible clients got the assistance and services they needed from the West Seattle Helpline for the 4th year in a row. Although these statistics show some amazing achievements, they are not the reason we all come together to support our community. We are here for our neighbors because we know we live in the best parts of Seattle, and that it’s our neighbors that make West Seattle and White Center unique and exceptional.

We were able to serve 24% more households with a 27% increase in financial assistance.

It’s neighbors like Jen (name changed for anonymity) that inspire us. Jen came to the West Seattle Helpline when her infant was just 3 months old. Jen had to take time off of work to have her baby and care for him in these first few months. Unfortunately, as with many Americans, Jen did not have a parental leave policy at her work and was unable to make money while she was home caring for her infant. She was able to make it work for the first few months, but money ran out before she was able to return to work. Thankfully, with your support as volunteers and donors, we were able to cover her rent for a month, allowing her time with her son and to get back to work. In Jen’s words:

“I was grateful I was able to get that assistance to cover the rent so I could get back to taking care of things myself.”

We are looking forward to supporting our neighbors in the coming year and continuing to meet the increasing need we see. This year we are focusing on growing the number of volunteers so we can keep up with the increased need. Now is the time to get involved! We look forward to seeing you and your friends at one of our regular volunteer orientations. Please visit our website to apply to be a volunteer and for more information on when orientations are held.

Thank you for joining us to stop homelessness before it starts!

Erin Dury Moore
Executive Director
Take action right now to help your neighbors.

Thank you to our generous volunteers & donors!

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